

ChatGPT:
Query questions that a moving
company will want to know
when you contact them

Chatbot:
"Hi, What can Zigse help you schedule
today?"

Customer Answer:
I would like to schedule a mover

Chatbot:
Question(s) to Customer - i.e. what size
home are you moving?, when do you
need the service?, where are you
moving to and from? Etc.

Customer Provides Answers

ChatGPT: Using the data the customer
provided, search for vendors that fit
the description

Chatbot:
"Here are a few vendors that may suit
your needs
Vendor 1: ...
Vendor 2: ...
Vendor 3: ...
etc."

Chatbot:
"Would you like a Zigse assistant to schedule this
service for you? We'll do our best to find the best
deal for your availability."

No

Chatbot: "No problem, we hope that
we helped you accomplish your task a
little easier!"

Yes

Chatbot: "Great! You can sign up for our service
here"
::Sign-up pop up window opens with price and
payment instructions::

No

Customer Declines to Sign up

Customer Signs up

Chatbot: "Thank you for signing up. Let us get a
little more information so that we can get this
scheduled for you!"

Chatbot: Asks remaining questions to fill out
needed form. Dates, location, time of day, etc.

Chatbot: "Thank you for this information, a Zigse
Representative will find you the best deal possible
and send you the details as soon as possible. Your
request number is xxxxxxxx"

Zigse request sent over to Zigse email inbox to be
processed. Request is created on backend with
transcript of conversation to schedule